

January 28-29, 1999

ITEM 102-102-R0199

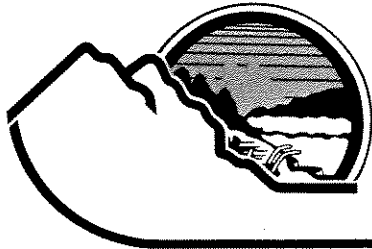
**Appointment of Richard L. Franz and Mandi Strelow Birch to the Student Loan Advisory Council; Montana Guaranteed Student Loan Program**

**THAT:**

The Board of Regents of Higher Education appoints Richard L. Franz, Financial Aid Director at Carroll College, and Mandi Strelow Birch, Western Region Sales Manager, U.S. Bank Education Loans, to a term beginning January 1, 1999, and ending December 31, 2001, to the Student Loan Advisory Council.

**EXPLANATION:**

Montana Code Annotated, 2-15-1520, requires that the Board of Regents appoint a Student Loan Advisory Council to work with the Montana Guaranteed Student Loan Program. The Council advises the Board on policies, rules and procedures, and ensures that students, schools, and lenders are adequately served.



## MONTANA GUARANTEED STUDENT LOAN PROGRAM

Mailing Address:  
P.O. Box 203101  
Helena, MT 59620-3101

(406) 444-6594  
FAX (406) 444-1869

Delivery Address:  
2500 Broadway  
Helena, MT 59601-4989

Customer Assistance (800) 537-7508

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TO: Board of Regents

FROM: Arlene Hannawalt, Director

RE: Nominations to Student Loan Advisory Council

DATE: January 4, 1999

There are two vacancies on the Student Loan Advisory Council, one for a representative from a private, four-year college and one for a representative from the lending community. It is my recommendation that Richard Franz, Financial Aid Director at Carroll College, be appointed effective January 1, 1999 for a three year term ending December 31, 2001. It is also my recommendation that Mandi Strelow Burch, Western Region Sales Manager for U. S. Bank, be appointed effective January 1, 1999 for a three year term ending December 31, 2001.

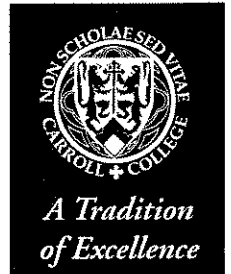
Richard Franz has been with Carroll College for 17 years, the last 8 of which he has been the Financial Aid Director. He has been president of the Montana Association of Financial Aid Administrators and is very active in Montana and the north west region with associations helping students.

Mandi Strelow Birch began her career in financial aid as Financial Aid Director for the University of Great Falls in 1986. In 1994 she became the Regional Student Loan Market Manager for First Bank of Montana, now U S Bank. In 1998 she was promoted to Western Region Sales Manager. Mandi is very active in student loan organizations. She has chaired several committees for the Montana Association of Financial Aid Administrators and the Rocky Mountain Association of Financial Aid Administrators.

Resumes for both nominees are attached.

RECEIVED  
JAN 05 1999  
MGSLP

## CARROLL COLLEGE



January 4, 1999

Arlene Hannawalt  
Director  
Montana Guaranteed Student Loan Program  
2500 Broadway  
Helena MT 59601

Dear Arlene:

Following is a summary of my relevent experience.

1. Employed by Carroll for 18 years.
2. Have served Carroll as Controller, Vice President for Business Affairs, and Financial Aid Director.
3. Have been directly involved with financial aid for 5 years.
4. President of the Montana Association of Student Financial Aid Administrators in 1996-97.
5. Member of the Commissioner's Task Force on Financial Aid Reform (1995-96).

Let me know what the group that I am joining is directed to do. Is there a mission statement? Also, perhaps copies of minutes of previous meetings would be helpful.

Thanks.

Sincerely,

Richard L. Franz  
Financial Aid Director

**Mandi Strelow Burch**  
**U.S. Bank Education Loan Division**  
**300 Central Avenue, PO Box 391**  
**Great Falls, MT 59403**  
**406 455-1017 / FAX 406 455-1009**  
***MsMSBurch@aol.com***

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**Objective: Membership on the Montana Student Loan Advisory Council**

**P R O F E S S I O N A L   E X P E R I E N C E**

**U.S. Bank** *October, 1997 to present*  
**Great Falls, MT**

**WESTERN REGION SALES MANAGER:** Hire, train, and supervise the five Regional Student Loan Market Managers in a twelve state region.

**U.S. Bank (merged with First Bank System in March, 1997)** *October 1994, to October, 1997*  
**Great Falls, MT**

**REGIONAL STUDENT LOAN MARKET MANAGER:** Market student loans in Montana, Wyoming, Alaska, and the Pacific Northwest. (Promoted to Assistant Vice President in June, 1996).

**United States Army Reserve** *May, 1975, to October, 1996*  
**Great Falls and Helena, MT**

**Retired as LOGISTICS SERGEANT MAJOR:** supervised and coordinated the work of a 20-person supply supervision facility, providing food, water, fuel, laundry, and supplies to 10,000 military troops. Other positions in a twenty-year career included Intelligence Sergeant, Personnel Sergeant, Retention Officer, and Casualty Assistance Officer.

**College of Great Falls** *November, 1986, to October, 1994*  
**(became the University of Great Falls in July, 1995)**  
**Great Falls, MT**

**DIRECTOR OF STUDENT FINANCIAL AID:** Supervised a staff of four employees and four work-study students in providing approximately \$8 million in Federal, State, and Institutional financial aid to a 1400-student private baccalaureate institution.

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E D U C A T I O N

**University of Montana** 1981 to 1987  
*Missoula, Montana*  
MBA

**College of Great Falls** 1975 to 1981  
*Great Falls, Montana]*  
BS, SOCIOLOGY/BUSINESS ADMINISTRATION

**University of California,** 1966 to 1971  
**Riverside**  
*Riverside, California]*  
SOCIOLOGY AND PSYCHOLOGY UNDERGRADUATE COURSES

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O R G A N I Z A T I O N S

**Big Sky Chorus, Sweet Adelines, Inc.** 1984 to present  
*Great Falls, Montana*  
MUSICAL DIRECTOR, 1986 - 1998.  
CHORUS MEMBER, 1984 - 1986 AND 1998 TO PRESENT.

**Big Sky Girl Scout Council** 1975 to present  
*Great Falls, Montana*  
NOMINATING COMMITTEE MEMBER AND CHAIR, 1995 - 1998.  
INTERNATIONAL EVEN CHAIR, 1993 - 1995.  
TRAINER, 1975 - 1993.