

**TWO-YEAR EDUCATION TASK FORCE
FORM II: TRAINING PROGRAMS OFFERED 2000 & 2001**

All but four of the responding institutions had a well-defined customer base for general training. Four of ten respondents listed two or fewer customized training clients. Each institution is listed below along with its primary customers.

INSTITUTION	PRIMARY CUSTOMER GENERAL TRAINING	PRIMARY CUSTOMER CUSTOMIZED TRAINING
MSU Billings	No primary customer listed. It appears that the training listed is from the regular course listings.	Local government
Dawson Community College	Teachers	Montana Dept of Transportation
Flathead Valley Community College	Open enrollment	Kalispell Regional Medical Center
Helena College of Technology	State of Montana	State of Montana
MSU Great Falls College of Technology	None	MAFB
Miles Community College	Educators/Community Employees	Custer County Offices
Montana State University-Northern	Community/Cabin Fever Participants	Two local businesses
MT Tech College of Technology – UM	None	Lab Technologies (only customer)
UM College of Technology	Missoula area business leaders, Job Service	Montana Rail Link (only customer)
University of Montana-Western	None	None

Recommendations: Except for a couple of schools (FVCC & HCOT), all institutions need to improve on community/business outreach. Most notably, MT Tech COT, Missoula COT and UM-Western need to increase their outreach efforts. All three of these institutions have one or no training customers (according to the survey response).

Perhaps FVCC, HCOT and GFCOT can offer insight into their success with customized training. All of these institutions have a lot to offer business and the general community in generalized and customized training. Efforts are needed to strengthen any and all ties to these communities. A first step would be to analyze what has worked at the institutions that have been successful in their training efforts

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